

# Volunteer Services

# Human Services Centers

Department of  
Housing and  
Community  
Development



## Human Services Division



*"Helping People.  
Changing Lives."*

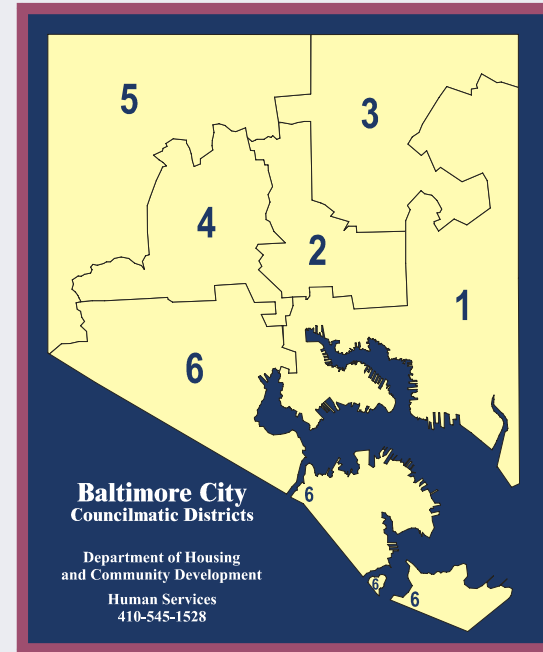


Martin O'Malley, Mayor

Paul T. Graziano, Commissioner  
Otis Rolley, III, Deputy Commissioner

Keiffer Mitchell, Jr., Chair  
Human Services Commission

Erika McClammy, Executive Director  
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Baltimore, MD 21202  
Human\_Services@baltimorecity.gov  
410-396-3228



District 1  
Diann Baker  
3411 Bank Street  
410-545-6512

District 2  
Emmanuel Holmes  
1400 Orleans Street  
410-396-9468

District 3  
David Smith  
5225 York Road  
410-396-6084

District 4  
Marvin Briscoe  
1133 Pennsylvania Avenue  
410-396-0693

District 5  
Diane Jones  
3939 Reisterstown Road  
410-396-7744

District 6  
Steve Harris  
Cherry Hill Shopping Center  
606 Cherry Hill Road  
410-545-0900

Office of Home Energy  
2700 N. Charles Street  
410-396-5555

Weatherization Assistance  
Program  
2700 N. Charles Street  
410-396-7777

Department of Housing and  
Community Development  
Human Services Division  
417 E. Fayette Street, Suite 1231  
Baltimore, MD 21202



The Human Services Division provides a variety of opportunities for individuals to serve the community. Volunteers perform office support work, assist with program development, community outreach and marketing, provide direct service, serve on advisory boards and assist with special projects. Volunteers consist of high school students, college interns, senior workers, city residents and organizations that assist with various projects.

Human Service volunteers enjoy benefits, such as skills enhancement, flexible work hours, training opportunities, and recognition.

To learn more about  
volunteer opportunities  
call 396-3334 or visit us at  
[www.baltimorecity.gov/services/hsd.html](http://www.baltimorecity.gov/services/hsd.html)

# Mission Statement

Our mission is to serve as the local advocate and agent in working to eliminate poverty in Baltimore City.

The Human Services Division promotes new delivery systems and services that effectively:

- support human dignity and self-determination;
- promote self-sufficiency; and
- provide opportunities for the poor.



“A member of the National Association of Community Action Agencies”

The Human Services Division is the Community Action Agency for Baltimore City. A Community Action Agency works to better focus resources to assist low-income individuals and families to acquire useful skills and knowledge, gain access to new opportunities and achieve economic self-sufficiency.

# Services Provided

education referrals and assistance

employment referrals and assistance

information and referrals for social services

assistance with utility bills and weatherization\*

housing referrals and assistance

substance abuse referrals

health care referrals and assistance

budget counseling

connecting families to emergency services

special programs for youths, families and senior citizens



# \*Maryland Energy Assistance Program (MEAP)

**MEAP Income Eligibility Guidelines**  
**Effective July 1, 2000 June 30, 2002**

Household Size	Maximum Monthly Income	Maximum Yearly Income
1	\$1,074	\$12,855
2	\$1,451	\$17,415
3	\$1,829	\$21,945
4	\$2,206	\$26,475
5	\$2,584	\$31,005
6	\$2,961	\$35,535

For more information about MEAP, please call 410-396-5555.



# \* Weatherization Services

The Weatherization Assistance Program provides services to help families reduce utility bills and make their homes safer and comfortable. For more information about furnace replacements and other weatherization services, please call 410-396-7777.

# Partnerships

Partnerships help us in assisting our customers. To better meet your needs, we have teamed with:

Baltimore City Community College

Baltimore City Department of Social Services

Coppin State College

Family and Children Services of Central Maryland

Maryland Center for Arts and Technology

Maryland State Department of Labor,  
Licensing and Regulation

Mayor's Office of Employment and Development  
and

University of Baltimore



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